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Latest Exam Guide & Learning Materials

**Exam :** 920-340

**Title :** Nortel Software Communication  
System 500 Rls.2.0 Config

**Vendors :** Nortel

**Version :** DEMO

1. In comparing the types of conferences available with the Software Communication System 500 (SCS500), which conference uses reserved ports?

- A. Scheduled conference
- B. Administrator conference
- C. Meet Me conference
- D. Instant conference

Answer: A

2. Which action is required to configure Hunt Group call scenarios for incoming received digits presented to the Software Communication System 500 (SCS500) system?

- A. Configure user aliases.
- B. Enter the digits from the provider of the digital trunk as the hunt group number.
- C. Determine the call sequence for Hunt Group user extensions.
- D. Specify a Hunt Group Fallback Destination.

Answer: B

3. On which server does the Nortel Software Communication System 500 (SCS500) run?

- A. Intel dual-core E4600 CPU
- B. Standard 1 GB/s Ethernet server
- C. System 5 default server platform
- D. Dell Optiplex 755 server platform

Answer: D

4. Which gateway provides connectivity to the PSTN via digital interfaces (PRI/T1/E1 or BRI)?

- A. AudioCodes MP-118 FXO
- B. Nortel Analog VoIP gateway 4 port FXO
- C. AudioCodes MP-114 FXS
- D. AudioCodes Mediant 1000

Answer: D

5. Click the Exhibit button. Which field do you change to adjust the number of dialpad keys the system accepts before interpreting a user's request?

The screenshot shows the 'Auto Attendant' configuration page with a 'Menu' and 'Options' tab. Under 'DTMF Handling', there are three fields: 'Inter-DTMF Timeout' (value 3, default 3), 'Overall DTMF Timeout' (value 7, default 7), and 'Maximum Number of DTMF tones' (value 10, default 10). Under 'Invalid Response', there is a description: 'Configure auto attendant behavior when user enters invalid response or no response is received.' and two fields: 'Replay Count' (value 2, default 2) and 'Invalid Response Count' (value 2, default 2).

- A. Inter-Dual Tone Multi-frequency (DTMF) Timeout
- B. Maximum Number of DTMF tones
- C. Replay Count
- D. Overall DTMF Timeout

Answer: B